

GREATER MADAWASKA INSTRUCTIONS FOR REGISTERING A TRACK NOISE COMPLAINT

The following procedures have been put in place by the **Township of Greater Madawaska** to register and investigate noise complaints concerning the Calabogie MotorSports Track for the 2007 Operational Year.

TRACK NOISE COMPLAINTS WILL ONLY BE ACCEPTED AT THE TRACK NOISE COMPLAINT NUMBER

Complaint Filing Procedure

1. Call the Track Noise Complaint number at **1-866-790-2249** (This is a toll free call)
2. In order to validate a complaint, you are required to provide the following information to the person answering the phone:
 - Your Name
 - Your Phone Number
 - Your Civic Address
 - Nature of the Complaint
 - Exact Time of Complaint

When your complaint is registered at the Track Noise Complaint Number, the Township of Greater Madawaska By-Law Enforcement Officer will respond directly to you within 2 hours (maximum) to investigate the complaint.

The Track Noise Complaint number will be answered by an operator during Track Operating Hours seven days per week during the season.

Please note:

All Track Noise Complaints **must** be reported on the day that the noise is noted. Complaints filed “after the fact” will be recorded for statistical purposes but will be reported as “Unfounded Complaints” since they cannot be investigated.

Track Noise Complaints phoned in to the Municipal office will not be investigated or recorded.